SUNEVA® MEDICAL | REBATE PROGRAM

REGEN REWARDS

FREQUENTLY ASKED QUESTIONS

SUNEVA MEDICAL® REBATE PROGRAM OFFERED
JANUARY 1 TO DECEMBER 31, 2024

bellafill.rapid-rebates.com | instalift.rapid-rebates.com

SUNEVA® MEDICAL | REBATE PROGRAM

FREQUENTLY ASKED QUESTIONS (FAQs)

What is the program offering?

The Program is an online, voucher-based program where Patients of the Program can register for a FREE syringe offer based on valid purchases of a full kit of Bellafill (one 0.8 cc Full Kit contains five 0.8cc syringes of Bellafill or one 1.5cc Full Kit contains three 1.5cc syringes of Bellafill) or two (2) FREE Silhouette InstaLift 8-cone sutures based on valid purchases of a eight sutures of Silhouette InstaLift of any combination of 8-cone, 12-cone or 12-cone short sutures at a Participating Provider. Rebate vouchers in the Program are nontransferable to other Patients, users or accounts and have no cash or monetary value. The Program may be changed or discontinued from time to time in Suneva's sole discretion.

Who is eligible to be a participating Practice for this rebate program?

Eligibility for the Bellafill or Instalift rebate program is determined by active participation and qualifcation in the Regen Rewards program through Suneva Medical at the Regen Premier Partner, Regen Elite Partner and Regen Partner of Excellence levels as determined on a calendar quarterly basis. In addition, participating practices must be current with their balance due. Only products purchased from Suneva during the eligible quarterly rebate period will count toward product rebate program, including discounts.

I am on the practice Enrollment Page and have forgotten my account number. How can I get help?

You can email us at sunevarebate@sunevamedical.com or you can also call the hotline at 844-756-0032 if you need further assistance.

Our practice has multiple locations. Which location will receive the product reimbursement?

All product reimbursement will be delivered to the "Ship To" address provided. Please contact your local Suneva Sales Representative if you need to change this address.

Can practices participate even if they don't sign up?

No. Practices need to be set up in our rebate system as participating providers participating in the Regen Rewards program through Suneva Medical at the Regen Premier Partner, Regen Elite Partner and Regen Partner of Excellence levels as determined on a quarterly basis to be able to administer the program.

Can patients use more than one rebate?

Yes, patients qualify for rebates based on purchase requirements noted above.

Can practices enroll for a rebate on behalf of their patients?

No, rebates can only be assigned to patients.

What do I, the Health Care Provider, need to do to get the product rebate reimbursement I accepted from the patient?

Treat the patient with Suneva Medical product, enter the information at www.bellafill.rapid-rebates.com, or www.instalift.rapid-rebates.com, attach the superbill or invoice with clearly identified Suneva Medical product on the superbill or invoice you are uploading as proof of treatment. Circle the treatment on that receipt as well. **Practices will have two weeks after the close of each calendar quarter to submit their rebates for reimbursement. After which, practices will forfeit any unused rebates received during that quarter.**

FREQUENTLY ASKED QUESTIONS (FAQs) CONTINUED

How do practices know if they received reimbursement for all rebates?

When the practice logs into their Provider Dashboard they will see redemption history: The total amount of claims submitted, number of claims that are approved, rejected, and awaiting approval. Practices will receive their reimbursed product in groups of one 0.8 cc Full Kit (contains five 0.8cc syringes)of Bellafill or one 1.5cc Full Kit (contains three 1.5cc syringes) of Bellafill and 1 box (5 packs containing two sutures) or individual pack (containing 2 sutures).

How will practices verify that the patient rebate is legitimate and how will they submit it for reimbursement?

Patients should identify themselves as a Suneva Medical Rebate participant at the time of booking their appointment. The practices can then look up the patient on the Suneva Medical Rebate Program site and confirm the rebate is valid and has not been used on Bellafill® or Silhouette Instalift (If the rebate has already been authorized and someone tries to authorize it again, it will be flagged as invalid). The same link will take them to the "Submit for Reimbursement" button. It is a simple one-step process.

Practices can submit their redemptions with any frequency—at point of purchase, daily, weekly, or even at the deadline of the program. **The submission deadline is two weeks after the close of each calendar quarter. Afer which, practices will forfeit any unused rebates received during that quarter.**

Once they input the patient information, office information, and super bill, and click "submit," the redemption is put in queue immediately. If the submission is accepted by the site, then it went through successfully.

How can participating practices actively promote the rebate offer?

Each participating practice will be given a customized link that they can promote on their website, and through social media.

Can patients receive a Suneva Medical rebate and get treated the same day?

Yes. Rebates will be immediately available for use by the patient upon completion of their enrollment into the program.

What happens if a patient presents a rebate and the practice determines he or she is not a candidate for treatment?

No action needed. The rebate is only valid for enrolled patients that the provider deems as a good candidate for Suneva Medical products.

NOTE: These are a list of frequently asked questions.

For full Terms and Conditions of the program, please visit the Suneva Medical Rebate Site.

Offer restrictions may apply. For more information about the Suneva Medical Rebate Program, please call 844-756-0032.

Suneva Medical's Regenerative Portfolio

Powerful brands delivering complete regenerative experience

bellafill®

amplifine

PLASMA IQ™

SILHOUETTE INSTALIFT®

SERUGLOWMD

Important Safety Information

Bellafill®

Bellafill® is indicated for the correction of nasolabial folds and moderate to severe, atrophic, distensible facial acne scars on the cheek in patients over the age of 21 years. Patients who have had a positive reaction to the Bellafill® Skin Test, have a history of severe allergies, have known bovine collagen allergies, are allergic to lidocaine, have bleeding disorders or are prone to thick scar formation and/or excessive scarring should not receive Bellafill®. The safety of Bellafill® for use during pregnancy, breastfeeding, or in patients under 21 has not been established. You may experience temporary swelling, redness, pain, bruising, lumps/bumps, itching, and discoloration at the treatment site. These side effects are usually transient and typically resolve within 1–7 days. You may experience lumps/bumps/ papules that may occur more than one month after injection and that may persist. Less common side effects include rash and itching more than 48 hours after treatment, persistent swelling or redness, lumps/bumps, acne, and increased sensitivity at treatment sites. Infrequently, granulomas may occur and may be treated by your licensed physician provider. Be sure to call your licensed provider immediately if you notice any unusual skin reactions around the treatment area. Based on the 5-year Post-Approval Study on nasolabial folds with 1,008 patients, long-term safety of Bellafill® for up to 5 years has been established.

For more safety information, please consult with your physician and the patient labeling that can be found by visiting our website www.bellafill.com.

Amplifine HD PRP

FDA-cleared 510(k) Class II medical device. Amplifine HD PRP is designed to be used for the safe and rapid preparation of autologous platelet-rich-plasma (PRP) from a small sample of peripheral blood at the patient point of care. The PRP is mixed with autograft and/or allograft bone prior to application to a bony defect for improving handling characteristics. 510(k) number: BK200477

For more safety information, please consult with your physician and the patient labeling that can be found by visiting our website www.sunevamedical.com.

Silhouette InstaLift®

Silhouette InstaLift® is indicated for use in mid-face suspension surgery to temporarily fixate the cheek sub-dermis in an elevated position. The Silhouette InstaLift device should not be used in patients with any known allergy or foreign body sensitivities to plastic/ biomaterial or in situations where internal fixation is otherwise contraindicated, (e.g. infection.) The device should also not be used in patients appearing to have very thin soft tissue of the face in which the implant may be visible or palpable. Like all procedures of this type there is a possibility of adverse events, although not everybody experiences them. These adverse events include but are not limited to infection, minimal acute inflammatory tissue reaction, pain (which may be temporary or persistent in nature), swelling and edema, transient hematoma or bruising and transient rippling or dimple formation.

For more safety information, please consult with your physician and the patient labeling that can be found by visiting our website www.instalift.com.

PLASMA IQ™

PLASMA IQ™ is FDA cleared to be used in the removal and destruction of skin lesions and the coagulation of tissue. The most common side effects are swelling, tenderness, scabbing and redness. PLASMA IQ is Rx only and should only be used by medically licensed and certified practitioners. For full product and safety information, visit www.sunevamedical.com/ifu

SeruGlow MD

For full product and safety information, visit www.sunevamedical.com/ifu.

Sunevamedical.com

Toll-free call (U.S. & Canada): 844-235-5234. Local calls: 858-550-9999.
International calls: ++ 858-550-9999.

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